LibPMC Programme

Please note all times are in BST

11th July 2023

12:00pm First time attendee orientation event

1:00pm Conference Welcome & Opening remarks

1:05pm Keynote
Julie Todaro: Compelling Narratives: Articulating "New" Value, Worth, Benefit and Impact

2:00pm Screen Break

2:15pm Parallel Track A: Social & Economic Impact

Social and economic impact of public libraries in Poland (2022 edition) - results of a pilot study
Magdalena Paul ¹, Magdalena Mrugowska ², Marcin Karwowski ³ (1. University of Warsaw, 2. Provincial and Municipal Public Library in Bydgoszcz, 3. Public Library in Kokoszkowy)

The results speak for themselves: improving library services by measuring and managing performance
Diana Edmonds ¹ (1. GLL)

The genesis of the UCT Libraries Conservation Unit through the lens of assessments and measures
Nikki Crowster ¹, Nancy Child ¹ (1. University of Cape Town)
A platform doesn’t make a press: establishing Library-led publishing capacity that works for your research community
Bethany Logan 1 (1. University of Sussex)

Building a culture of assessment: The ARL Research Library Impact Framework
Ava Brillat 1, Steph McReynolds 2, Greg Davis 3 (1. University of Miami, 2. Syracuse University, 3. Iowa State University)

2:15pm Parallel Track B: Space Planning & Use

What space are you looking for?
Holt Zaugg 1 (1. Brigham Young University)

Measuring the impact of the first year of a library makerspace: the experience of the University of Limerick
Louise O’Shea 1 (1. University of Limerick)

Be more Google (maps): How and why library maps must evolve
Frankie Wilson 1 (1. Bodleian Libraries, University of Oxford)

2 partners, 1 event – measuring impact to meet different priorities
Judith Keene 1 (1. University of Worcester)

3:45pm Screen Break

4:00pm Parallel Track A: Methods for Performance Measurement & Assessment

Challenging the Status Quo: How Data Visualisation Has Delivered Service Improvement
Elaine Sykes 1 (1. Lancaster University)

Contact and Connection: An Analysis of Faculty Use of Library Services
Ellie Kohler 1 (1. Virginia Tech)

The Value of Small-Scale Assessment: Looking at a Consultation Form for Complex Searches
Sergio Chaparro 1, Julie Arendt 1 (1. Virginia Commonwealth University)
Building the Holistic E-resource Acquisition Transparency (HEAT) Communication Tool for Academic Librarians
Christy Urquieta Cortes, Brianne Dosch (University of Tennessee)

To action! Turning recommendations of a peer review panel into an action plan
Bronwyn Bruton (Stellenbosch University)

4:00pm Parallel Track B: Collections Assessment
Leveraging scholarly APIs to analyze publication trends
Cody Hennesy, Jenny McBurney, Mariya Gyendina (University of Minnesota)

Cleaning out the electronic shelves: A look at the lifecycle of e-books
Sephra Byrne (University of North Texas)

12th July 2023

1:00pm Parallel Track A: Workforce Planning
Planning for a Multi-State Workforce Study of Minoritized Academic Library Paraprofessionals
Martha Kyrillidou, Shamella Cromartie, Brandi Hinnant-Crawford, Ricardo Nazario-Colon, Carolyn Norman, Charles [Chuck] Thomas, Mark Puente (QualityMetrics LLC, Clemson University, Western Carolina University, Sierra College, Purdue University)

1:00pm Parallel Track B: Library Standards
What is a "good" library? The measures are changing
Roswitha Poll (Westfälische Wilhelmsuniversität Münster Universität)

COUNTER Release 5.1: what you need to know
Tasha Mellins-Cohen (Project COUNTER)
2:00pm Screen Break

2:15pm Values, Equality, Diversity & Inclusion

Equity, Diversity, and Inclusion: Finding an authentic approach to an academic library’s best practice
Emilia Bell ¹, Tahnya Bella ¹ (1. University of Southern Queensland)

Successful Library EDI Assessment: Impact of Participatory Data Collection Approaches
Kawanna Bright ¹ (1. East Carolina University)

What Does a Values-Based Practice Look Like? Identifying the Characteristics of Ethical Library Assessment
Scott W. H. Young ¹ (1. Montana State University)

3:45pm Screen Break

4:00pm Parallel Track A: E-book Assessment

How much evidence do we need? Analysis of multiple EBA programmes
Helen Lynch ¹ (1. University of Waikato)

Book usage metric sharing and use guardrails: Developing ethical principles and system requirements to protect reader privacy and automate usage data exchange and aggregation
Charles Watkinson ¹, Jon Elwell ², Tasha Mellins-Cohen ³, Ursula Rabar ⁴ (1. University of Michigan Press, 2. EBSCO, 3. COUNTER, 4. OA Book Usage Data Trust)

4:00pm Parallel Track B: Learning, Teaching & Student Success

Improving Accessibility, Engagement, and Usefulness of Online Information Literacy Tutorials based on Student Feedback
Gina Trask ¹ (1. Mount Saint Mary College)

Putting Peer Support into action in the OU Library’s Enquiries Team
Ute Manecke ¹, Mike Blunt ¹, Vasileia Tsiplaki ¹ (1. The Open University)
A new life for the READ Scale: Calibrating a time and effort measure for patron interactions
Bettina Peacemaker ¹, Megan Hodge ¹ (1. Virginia Commonwealth University)

Does absence make the heart grow fonder? The impact of the pandemic on 'Library as Place'
Frankie Wilson ¹ (1. Bodleian Libraries, University of Oxford)

13th July 2023

1:00pm Keynote
Ramona Naicker: Transformative Power: Librarians Creating Impact through Research

2:00pm Screen Break

2:15pm Parallel Track A: New approaches to Library Surveys
New approaches to improving the student experience at Aberystwyth University libraries: from Library Surveys to cognitive mapping
Elizabeth Kensler ¹ (1. Aberystwyth University)

Keeping LibQUAL+ Current as Library Users’ Expectations Evolve
Martha Kyrillidou ¹, Ciara McCaffrey ², Anneke Dirks ³, Colleen Cook ⁴ (1. QualityMetrics LLC, 2. University of Limerick, 3. Leiden University, 4. McGill University)

2:15pm Parallel Track B: Collaboration within and outside the library and institution
Facilitation Techniques for a DEIA Strategic Planning Process
Starr Hoffman ¹ (1. University of Nevada, Las Vegas)

Planning the route together- colleague interviews for a collaborative assessment roadmap
Bonnie Paige ¹ (1. Colby College)
Evaluating communication across library departments
Elyssa Gould 1, Jennifer A. Mezick 1, Amber Rountree 1 (1. University of Tennessee)

Data and manaakitanga driving development down under: the adventures of the Council of Australian University Librarians Value and Impact community of practice
Simon Hart 1, Joanna Logan 2, Alison Wallbutton 3 (1. University of Otago, 2. Queensland University of Technology (QUT), 3. Massey University)

Conducting a large qualitative and quantitative study in a small, dispersed research team - lessons learned
Magdalena Paul 1, Magdalena Mrugowska 2, Marcin Karwowski 3 (1. University of Warsaw, 2. Provincial and Municipal Public Library in Bydgoszcz, 3. Public Library in Kokoszkowy)

3:45pm Screen Break

4:00pm Parallel Track A: Assessment Frameworks

A whole-service Quality Evaluation Framework
Judith Keene 1 (1. University of Worcester)

Developing a Feedback Framework for King’s College Libraries & Collections
Eve Jamieson 1, Anna-Lena Kleinert 1 (1. King’s College London)

4:00pm Parallel Track B: Library Data Use

Use of Institution Data Analysis for Publisher Negotiations
Niamh Malin 1 (1. University of Cambridge)

The Library & Campus Data Services Support Inventory: A New Approach to Assessment
Sage Love 1 (1. Ithaka S+R)

Useful Data Needs Use!
Devin Savage 1, Elizabeth Brown 2, Mariya Gyendina 3 (1. Illinois Institute of Technology, 2. Binghamton University, State University of New York (SUNY), 3. University of Minnesota)
Predicting Student Success with and without Library Instruction
Karen R. Harker ¹, JEN ROWE ¹, Carol Hargis ¹ (1. University of North Texas)

5:00pm Conference Plenary

5:30pm Conference Close