



Tuesday, 2 November

12pm **General**
First time attendees orientation event
Stage - Stage A

1pm **General**
Conference opening
Stage - Stage A

1:05pm **Keynote**
Keynote speaker Ms. Ariba Jahan
Stage - Stage A
Chaired by: Mx. Jackie Belanger

We Can't Empathize Our Way Out of Privilege
» [Mx. Ariba Jahan](#)

2pm **General**
Screen break/presenter green room
Stage - Stage A

2:15pm **General**
Culture of Assessment
Stage - Stage A
Chaired by: Mrs. Selena Killick

But can it last? How the pandemic transformed our relationship with data

» [Dr. Frankie Wilson](#)

Knowledge is PowerBI: How Data Visualisation Helped Inform Services During the Pandemic

» [Mrs. Elaine Sykes](#)

Evaluation and performance measurement: a strategic function for records managers and archivists in Québec

» [Prof. Natasha Zwarich](#), [Prof. Dominique Maurel](#)

Putting your mahi where your mouth is: finding sustainable and systemic solutions to improving library assessment

» [Mr. Simon Hart](#)

2:15pm **Panel**
Partnerships to close assessment gaps
Stage - Stage B
Chaired by: Prof. Carli Spina

The Caliper Library Profile: A Tool for Integrating Library Data into Institutional Learning Analytics

» [Dr. Megan Oakleaf](#), Mr. Ken Varnum, Mr. Steve McCann

Leading While Learning: Reflections from a COVID-19 Research Partnership for Libraries, Museums, and Archives

» [Beth Cain](#), [Ms. Sharon Streams](#), Mr. Scott Carey

2:15pm **General**
Public Libraries
Stage - Stage C
Chaired by: Mx. Jackie Belanger

The social and economic impact of Polish public libraries - research programme design experience

» Mrs. Lidia Derfert-Wolf, [Prof. Ewa Głowacka](#), Mr. Marcin Karwowski, Mrs. Magdalena Mrugowska, [Dr. Magdalena Paul](#)



Continued from **Tuesday, 2 November**

Measuring up: Public libraries discovering their impact in Zimbabwe

» [Ms. Jean Kanengoni](#)

Fresh Start: Library Services for Formerly Incarcerated Individuals

» [Dr. Martha Kyrillidou](#), [Ms. Erika Kanda Fitzpatrick](#)

Technology Infrastructure and Digital Equity in U.S. Public Libraries

» [Dr. Sara Goek](#), [Ms. Larra Clark](#)

3:45pm

General

Screen break/presenter green room

Stage - Stage A

3:45pm

General

Screen break/presenter green room

Stage - Stage B

4pm

General

Equity, Diversity, and Inclusion

Stage - Stage A

Chaired by: Mx. Jackie Belanger

Accessibility Stories: Student voices in database accessibility research

» [Mrs. Caroline Barratt](#)

D is for Data: A critical interrogation of the basic building blocks of assessment

» [Ms. Negeen Aghassibake](#), [Ms. Maggie Faber](#)

Identifying and Better Serving Latent Patron Subgroups through the Use of Clustering Techniques

» [Ms. Megan Hodge](#)

Implementing a VPAT Testing Process for E-Resources

» [Prof. Carli Spina](#)

Closing the Impact Gap

» [Ms. Sallie Gregson](#)

4pm

General

Collection management

Stage - Stage B

Chaired by: Ms. Ingela Wahlgren

I can see clearly now: how visualisation of resource usage data during the covid-19 pandemic led to a 'new' approach to learning resource evaluation and collection management

» [Mrs. Samantha Heeson](#)

B(u)y the Book 2: 2 year evaluation of a University initiative to provide students with funds to buy books: pre and during Covid findings

» [Ms. Frances Porritt](#)

Speaking Their Language to Tell Our Story: Using Return-on-Investment to Demonstrate the Value of Information Access to External Stakeholders

» [Prof. Scott W. H. Young](#), [Prof. Hannah McKelvey](#)

Analyzing circulation data to support evidence-informed decision-making during COVID

» [Ms. Giovanna Badia](#), [Dr. Colleen Cook](#)



Continued from **Tuesday, 2 November**

Who still checks stuff out? A look at physical circulation during the COVID-19 pandemic

» [Ms. Sephra Byrne](#), Mrs. Karen R. Harker, Mr. Chris Hergert

5:30pm

General
Social event
Stage - Stage A

Wednesday, 3 November

1pm

Panel
Plenary Panel
Stage - Stage A

Chaired by: Mrs. Selena Killick and Mr. Simon Hart

2pm

General
Screen break/presenter green room
Stage - Stage A

2:15pm

General
Strategic Planning & KPIs
Stage - Stage A
Chaired by: Ciara McCaffrey

Strategy Planning and Tracking at the University of Sydney Library

» Ms. Antonia Mocatta, [Ms. Amy Allenspach](#)

An Inclusive Process for Strategic Planning

» [Dr. Starr Hoffman](#)

Citation Metrics as Institutional Level Strategic KPIs: contextualising the landscape

» [Mrs. Joanne Fitzpatrick](#), [Ms. Nicola Wylie](#)

Measuring library consortia performance

» [Ms. Thalia Gonda](#), Prof. Christos Papatheodorou

2:15pm

General
Methods & Techniques
Stage - Stage B
Chaired by: Dr. Frankie Wilson

“We’re all online students now”: Using Participatory Design to meet the needs of students at the University of Washington Libraries

» [Mx. Reed Garber-Pearson](#), [Mx. Jackie Belanger](#), Ms. Angela Rosette-Tavares, Mx. Charlotte McGrew, Mr. Derek Flora, Ms. C. Phillips

Participatory Photography with Indigenous Students: Insights into Learning

» [Dr. K Alix Hayden](#), [Dr. Cheryl Jeffs](#), Ms. Susan Beatty

Design thinking in the organizational development of a 350-years old university library

» [Ms. Anna Carlsdotter](#)

Findings about our Library Surveys: Universities of Louisville and Kentucky’s user surveys

» [Ms. Julene Jones](#), [Ms. Anita Hall](#)



Continued from **Wednesday, 3 November**

2:15pm

**General
Staff**

Stage - Stage C
Chaired by: Ms. Ingela Wahlgren

Teaching data literacy - what skills are available , what is needed and is there a role for libraries?

» [Prof. Simone Fuehles-Ubach](#), Dr. Martina Echtenbruck

More than a survey: A collaborative, mixed-methods approach for auditing anti-racism and talent management

» [Dr. Jennifer Frederick](#), [Mrs. Maisha Carey](#), Ms. Erin Daix, Ms. Nancy Abashian

Extended scrum to facilitate collaboration and openness

» [Ms. Asa Forsberg](#), Ms. Stina Hallin, Ms. Maria Hedberg

Using focus groups to reflect on our recent digital shift in response to Covid

» [Ms. Suzanne Tatham](#), [Mr. Antony Groves](#)

Development of Subject Librarian Consultation Competencies

» [Dr. Holt Zaugg](#)

3:45pm

General

Screen break/presenter green room
Stage - Stage A

3:45pm

General

Screen break/presenter green room
Stage - Stage B

4pm

**General
Open Access**

Stage - Stage A
Chaired by: Mrs. Selena Killick

Monitoring transitional agreements: the challenges and successes of implementing article-level metadata collection

» Mrs. Kate Amos, Ms. Bethany Harris, [Ms. Amy Devenney](#)

Measuring Campus Engagement for Scholarly Communication Services: A Mixed Methods Study of U.S Public Teaching Institutions

» Ms. Suzanna Conrad, Ms. Emily Chan, [Ms. Daina Dickman](#), [Ms. Nicole Lawson](#)

Observations from Piloting a Global OA eBook Usage Data Trust: Lessons Learned and What's Next

» [Ms. Christina Drummond](#)

4pm

**General
Impact of Libraries on Society**

Stage - Stage B
Chaired by: Dr. Holt Zaugg

A library visit is more than a number: The impact and value of public libraries

» [Mr. Christian Lauenstein](#)

Engaged remotely or remotely engaged: Assessing how academic library workers conduct library engagement during the COVID-19 Pandemic

» [Ms. Janis Shearer](#), [Ms. Jen-chien Yu](#)



Continued from **Wednesday, 3 November**

First-, second- or third-hand impact? Experiences from the research of non-users of libraries of various types.

» [Prof. Nuria Ferran-Ferrer](#), [Prof. Małgorzata Kisilowska](#), [Dr. Magdalena Paul](#)

5:30pm

General

Social event

Stage - Stage A

Thursday, 4 November

1pm

Keynote

Keynote speaker Sir Nigel Shadbolt

Stage - Stage A

Chaired by: Dr. Frankie Wilson

Big data and Artificial Intelligence

» [Prof. Nigel Shadbolt](#)

2pm

General

Screen break/presenter green room

Stage - Stage A

2:15pm

General

History of library statistics

Stage - Stage A

Chaired by: Dr. Magdalena Paul

The Evolution and Impact of Library Data

» [Mrs. Selena Killick](#)

Too many data? Library statistics from 1974 to 2021

» [Dr. Roswitha Poll](#)

Library statistics in Switzerland today: reduced to the max

» [Dr. Susanne Uhl](#)

2:15pm

General

Virtual User Testing

Stage - Stage B

Chaired by: Robin Bergart

UX and usability studies at a distance

» [Mrs. Keren Stiles](#)

Assembling a Virtual Student Library Advisory Board During COVID-19

» [Prof. Chantelle Swaren](#), [Prof. Theresa Liedtka](#)

Using Innovative Cultural Information Processing To Assess an Academic Library Web Presence

» [Dr. Laura Spears](#), [Mrs. Lisa Campbell](#), Ms. Amy Buhler, Ms. Hannah Norton, Dr. Laurie Taylor, Mrs. Sarah Moczygemba, Ms. Alexandra Glenn, Ms. Pauline Bickford-Duane, Mr. David Carnell

Benefits of remote usability testing: our experiences

» [Ms. Kitte Dahrén](#), Ms. Sarah Meier, [Ms. Ingela Wahlgren](#)

2:15pm

General

Tools & Scripting

Stage - Stage C

Chaired by: Mrs. Elaine Sykes

A modern electronic resources usage statistics dashboard

» [Ms. Marie R. Kennedy](#)



Continued from **Thursday, 4 November**

Creating a Local Usage Collection System: PySUSHI

» [Mr. Christopher Hergert](#), [Mrs. Karen R. Harker](#), Ms. Sephra Byrne

Library Analytics and Student Success. It's Time to Close the Divide

» [Mr. John McDonald](#)

3:45pm

General

Screen break/presenter green room

Stage - Stage A

3:45pm

General

Screen break/presenter green room

Stage - Stage B

4pm

General

Information Skills & Enquiries

Stage - Stage A

Chaired by: Ciara McCaffrey

Designing a collaboration with the first-year writing course: From instructional design to long-term evaluation

» [Ms. Mariya Gyendina](#), Ms. Kate Peterson, [Ms. Jan Fransen](#), Mr. Shane Nackerud, Ms. Carissa Tomlinson, Ms. Kristen Mastel

Mining Library Chats: Sentiment Analysis and Topic Extraction

» [Prof. Ellie Kohler](#)

Charting the Change: Analysing How Online Delivery Made A Difference to Who Is Accessing Academic Skills Programmes

» [Mrs. Elaine Sykes](#), Ms. Louise Makin

4pm

General

Statistics in a moment of change

Stage - Stage B

Chaired by: Dr. Magdalena Paul

Evaluation of public libraries in pandemic Poland: the librarians' concerns

» [Prof. Małgorzata Kisilowska](#)

Do I count? Equality, Diversity and Inclusion and a statistical renaissance

» [Mr. Stuart Dempster](#), [Mr. Gary Elliott-Cirigottis](#)

5:30pm

General

Conference close

Stage - Stage A